

Frequently Asked Questions

1. What do I do if my child becomes ill during the day?

We will contact you as normal and liaise with you about collecting your child if they are too ill to remain in school or if, under the unusual circumstances, you want to take your child home.

2. Can I collect my child from school if I have concerns about their health?

The advice from Public Health England (PHE) is that it is safe for pupils to remain in school unless they are experiencing symptoms. If they become ill, the advice is as in question 1. If you come to school to collect your child without contacting us first, you MUST be the named contact on our system. For safeguarding reasons, we are not allowed to let pupils leave with unnamed contacts, even if they are a close family relative, without your permission. Please remember that staff on reception and pastoral staff are simply doing their job if they refuse to let your child leave with an unnamed contact.

3. What if my child has an underlying health condition?

Please contact 111 or your GP for advice. Please remember that we are not medical professionals and cannot make decisions for you or give medical advice for your child.

4. My child is involved in a trip/activity/PE fixture soon. What will happen?

In line with the governmental edict just issued, school trips abroad are unlikely to go ahead. We will be liaising with insurers and travel companies and will keep parents informed. All sports fixtures will be cancelled until further notice.

5. What action is being taken in school to minimize risks?

We continue to monitor the situation closely and follow the advice from the PHE and DfE. There are numerous notices around school to encourage good hygiene and handwashing and pupils have plenty of opportunities during the day to visit the toilets to wash their hands and to use the hand sanitizer around school.

6. I'm hearing about lots of other cancellations and so on in the media. If it is serious enough to cancel football matches, why isn't school closed?

The PHE advice is that *"they are only advising people to self-isolate that have travelled to countries of significance or have come into direct contact with a confirmed case (and have been contacted by PHE and advised to specifically.) If they do not meet these criteria, and/or are not unwell, they do not need to self-isolate. If people are not ill, they can go about normal business or attend work / school."*

7. How can I find out more information?

The following links give further information:

<https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19/guidance-to-educational-settings-about-covid-19>

<https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

nhs.uk/coronavirus